

Metaways Infosystems GmbH

Custom-tailored **PaaS** for shopware®



METAWAYS >

Personal, flexible, customized

Are you looking for hosting for sophisticated e-commerce projects with Shopware? Do you want communication at eye level and with reliable, personal contacts? You'll find it with us: Metaways is a long-standing hosting partner of Shopware. We specialize in turning our customers' requirements into tailor-made solutions.

The custom-tailored PaaS from Metaways offers you full flexibility and, thanks to our full management, more freedom for software development. On request, we can expand our PaaS services to include additional managed services for web protection (web application firewall, web DDoS protection, bot mitigation) and CDN. For added security, performance and stability.

With Metaways PaaS, you can choose between certified Metaways data centers in Hamburg and the Amazon Web Services cloud for your Shopware operations. Which-ever infrastructure you choose, you and your project can expect scalable and highly available operating concepts for containerization with Kubernetes, virtualization and clustered services. **Your benefits at a glance:**

- + Flexibility in the choice of technical operating concept – classic virtualization, managed Kubernetes, hybrid models
 - + Market leader partnerships for selected managed services such as global CDN, web security and page speed optimization
 - + 24/7 monitoring of the platform and services including individual SLA and proactive intervention in the event of an alarm
 - + Update management for all services managed by Metaways
 - + Service management – operation of RACI matrix, SLA reporting, elasticity planning, coordination of update and change management
 - + Customer-specific ticket queue with individual group of participants (e.g. customer, agency(ies), Metaways)
 - + Personal contacts in technical platform support and service management, German and English-speaking
 - + Utilization of existing customer contracts with Amazon Web Services for the setup and operation of the platform (sub accounts)
 - + Load and performance tests
 - + Provision of Tideways for application monitoring
- With our custom-tailored PaaS, we create space – for you and your digital strategy.**

Metaways Infosystems GmbH has made a name for itself as a hoster of sophisticated e-commerce and e-business platforms for over 20 years. We operate large digital projects in our own data center and public cloud infrastructures, develop collaboration software and support our customers and partners in the planning, implementation and operation of continuous delivery strategies.

Contact You can find further information on our website
www.metaways.de

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