



# CUSTOM-TAILORED PAAS FOR PIMCORE



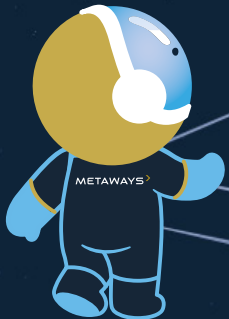
**METAWAYS** >

## Personal, flexible, customized

Metaways has been an official technology partner of Pimcore since 2021. Based on our experience, we have customized Pimcore PaaS offerings for numerous scenarios: From a highly available setup for operation as a PIM and DAM to use as a CMS for the new global corporate website including content delivery strategy to an automatically scalable online store for an outstanding customer experience.

The flexibility goes beyond Pimcore, you also have a lot of freedom with other services. Whether, for example, modern front-end architectures for improved interaction capability, middleware functionality for data exchange or messaging brokers for the distribution of messages, Metaways stands for custom-tailored PaaS.

You can even decide on the hosting location: In one of our ISO27001-certified data centers in Hamburg, in the Amazon Web Services cloud or on-premises in your company. We won't leave you on your own and take responsibility for the managed services everywhere.



### Your key benefits at a glance:

- + Flexibility in the choice of technical operating concept - classic virtualization, managed Kubernetes, hybrid models
- + Market leader partnerships for selected external managed services such as global CDN, web security and page speed optimization
- + 24/7 monitoring of the platform and services including proactive intervention in the event of an alarm
- + Update management for all services managed by Metaways
- + Service management - RACI matrix operation, SLA reporting, elasticity planning, update and change management coordination
- + Customer-specific ticket queue with individual group of participants for the operation project (e.g. customer, agency(ies), Metaways)
- + Personal contacts for technical platform support and service management, in German and English

With our custom-tailored PaaS, we create space – for you and your digital strategy.

*Contact* We are looking forward to get to know you and your project.

For an introductory contact you can reach us at

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Metaways Infosystems GmbH has made a name for itself as a hoster of sophisticated e-commerce and e-business platforms for over 20 years. We operate large digital projects in our own data center and public cloud infrastructures, develop collaboration software and support our customers and partners in the planning, implementation and operation of continuous delivery strategies.